

Residential Treatment Financing Options

Admission Cost

Please call the Admissions Department to confirm the current daily rate of residential placement:
(888) 532-6247

Financial Services

Behavioral Health Finance Loans

Cost is a concern for anyone choosing private treatment. Clark Behavioral Health Financial specializes in financing for the treatment industry and has formed alliances with treatment providers such as Rimrock Trails. They offer the very best options available to make financing as easy as possible. Some of the services they provide are:

- Extended repayment plans
- Low-cost loans
- Low interest rates
- Affordable monthly payments
- Flexible repayment terms
- 24 hour pre-approval process

Don't hesitate to contact Clark Behavioral Health Financing. This may be the solution you are looking for. For more information visit <http://clarkbhf.com/> or call (888)-755-3079

You may also contact our admissions department at (888)-532-6247 who will gladly assist you in setting up a financial plan for payment of services.

Credit Card Payment

- We accept VISA, MasterCard and Discover Card
- Credit card payments may be made by telephone

Insurance Verification

Some insurance plans cover treatment at Rimrock Trails ATS; others do not. We work with all insurance companies to facilitate reimbursement to you according to your benefit plan. Our state licensures and preferred provider status allow many families to receive health insurance reimbursement for their child's treatment in our outpatient and/or residential programs.

If you have medical insurance, there may be some reimbursement available under your substance abuse/mental health benefits however; most plans do not cover the full cost of treatment. It is worth checking to see if your insurance company will cover the cost of treatment.

Please note:

1. Most insurance companies require pre-authorization for residential care stays; because of this, *you should make admission arrangements with your insurance company before your child begins* one of our programs.
2. Clients are responsible for payment of deductibles and co-insurance directly to Rimrock Trails ATS at the time of admission.
3. Benefit plans do not guarantee payment by your insurance company. If plan benefit payments are denied, the client is responsible for payment.
4. Insurance companies generally respond best to their customers, so we ask that you contact your company first to check benefits, eligibility, and to arrange for coverage.
5. Be sure to read your insurance coverage policy before talking with your insurance company so you are well informed.
6. Be prepared. You will usually be asked to describe your child's problem and our program.
7. Be sure to ask for a list of the benefits available to you, the maximum available, and any deductions for co-payment or deductible.
8. If the first representative you speak with denies you coverage, do not give up. If you have tried discussing your request with your health plan's customer service representative, but are not satisfied with how your insurance matter was handled, ask to speak to: a Supervisor in the Customer Service Department or the Manager or Director of Customer Service or Member Services.
9. Keep track of all communications with your insurance company. Be sure to keep detailed, written records of each conversation you have with your insurance company representatives. Record the date the conversation took place, the first and last names of the representative with whom you spoke and make notes regarding any information that was provided to you. Also, remember to keep copies of all written correspondence that has taken place between you and your insurer.
10. After you have talked with your insurance company, they may want to discuss your child's symptoms and diagnosis with us to make a final determination of medical necessity. We will provide them with this information after consulting with you and any other sources needed.
11. If you have problems in working with your insurance company or need consultation on particular talking points, please feel free to call us for suggestions at (888)-532-6247.